OPENTOUCH™ SUITE FOR THE SMB

Keeping ahead of all your communication and data needs

Alcatel·Lucent
Enterprise

OmniPCX Office Rich Communication Edition (RCE)

Flexible communication server for small and medium-sized enterprises

OmniPCX Office
RCE Compact

OmniPCX Office
RCE Small

OmniPCX Office
RCE Medium

OmniPCX Office
RCE Large

OmniPCX Office RCE Compact
- Wall-mounted cabinet
- Fanless design
- For 6 to 18 digital/analog users
- For up to 200 IP users

19-inch cabinet
Modular design for optimal expandability:

OmniPCX Office RCE Small
- CPU slot + 2 universal slots

OmniPCX Office RCE Medium
- CPU slot + 5 universal slots

OmniPCX Office RCE Large
- CPU slot + 8 slots (4 are universal)

All platforms are equipped with a high-performance PowerCPU and 16 VoIP channels, as well as a 2-GB memory card. Only a hard disk is required for more than 30 hours voicemail capacity and a Call Center statistic module.

Features directly embedded
- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- 4 VoIP channel licenses
- 200 PIMphony basic user licenses

Additional options
- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking

Feature-rich applications for improved call-handling

Communication solutions to increase productivity and keep you connected to your business anytime, anywhere

My IC Mobile
for Android

My IC Web
for Office

My IC Social
Networks

My IC Mobile
for iPhone

Off-Site Mobility

One-number services

- Make any mobile phone an office extension
- Improve accessibility through a single business number

My IC Mobile for iPhone and for Android

- Dedicated clients for both devices (Apple and Google Play Store)
- Forwarding options, features in conversation, call-by-name, contact list, visual voicemail, call log
- One phone, one number and one voice mail, on-site or off-site
- Get access to the corporate directory, communication log and contact list to set up your calls
- Get Call feature
- VoIP using SIP Companion option (iPhone only)

Efficient Welcome

My IC Social Networks

- Federated user identify from different directories
- Presence federation based on telephony and Social medias
- Inteligent Microsoft Outlook integration (unique interface)

My IC Web for Office

- A web-based solution for call handling, with a standard browser
- Any phone as an extension
- Optimal for use off-site or at home

PIMphony

- Personal communication manager
- Incoming and outgoing calls controlled from a Windows PC client
- Available in Basic, Pro, Team and Attendant versions and as a standalone IP softphone

Call distribution

- Professional greeting and increase in customer satisfaction
- Smart Call Routing with 10.000 entries or Contact Center with up to 8 groups and 32 active agents
- PC applications to support call handling: Agent Assistant, Supervisor Console, Statistic Manager

WIRELINE PHONES

Premium DeskPhones with IP and digital connectivity

Innovative designed sets for professional IP or digital telephony

8068 BT

8068

8038/8039

8028/8029

- Superlative voice quality
- Optimized ergonomics, Navigator, Intuitive icons and soft keys
- Dedicated function keys
- Backlit Display
- Alphabetic keyboard
- Build-in security
- IPv6 ready
- Unified Communication companion
- Get Call Feature

Specific for IP:
- Embedded software encryption capabilities

Accessories:
- Premium Add-ons Modules
- Comfort & Bluetooth® Handset
- Monaural, Binaural and Bluetooth® Headset
- Premium Wall Mounting Kit
- Audioffice Conference Modules

8082 My IC Phone

Smart DeskPhone for executives

- 7-inch screen with graphical display
- Capacitive touch-screen
- Individually customizable user interface
- Wide-band audio quality
- Bluetooth handset
- Power over Ethernet
- Lower power consumption
- PC Sync to synchonize contacts
- Peer to peer video capabilities
- Manager/ Assistant feature
- Get Call feature to switch from a mobile device to the office phone

8002/8012 Deskphones

To address the low end SIP market

- SIP based features such as call log, conference in local
- Integrated management, Plug & Play, Get Call Feature

4008/4018 IP and 4019 Phones

For the low end IP & digital market

4018/4019

4008

- Character display, loudspeaker, mute key

WIRELESS PHONES

DECT Handsets
For mobile communication within the company

500 DECT/
500EX DECT

8232 DECT

500 DECT/500EX DECT Handset
- Industrial environment Bluetooth-capable, IP54-compliant
- Isolated Worker Protection
- Alarm/locator function (alarm server required)
- 500EX DECT for hazardous work environments where there is a risk of explosion
- Get Call Feature

8232 DECT Handset
- Color display
- Headset connector
- Mini-USB port on the charging cradle
- Get Call Feature

Voice over WLAN phones
Mobile voice communication over wireless LAN

OmniTouch
8118

OmniTouch
8128

OmniTouch 8118 WLAN Handset
- Black and white display
- Vibrate mode
- Headset connector
- Get Call Feature

OmniTouch 8128 WLAN Handset
All the 8118 features plus…
- Push-to-talk feature
- Color display
- Hands-free
- Get Call Feature

Teamwork and Collaboration
Help your team work together

LifeSize Unity 50, Unify 600, Express 220, Team 220
- Intuitive user interface with a name-based directory, presence icons, search
- Point-to-point HD video communications
- Share and receive presentations

LifeSize Connection
- Cloud-based services open new opportunities for SMBs without the need for front-end investments

RCE Fax Server
- For sending, receiving and handling digitalized faxes
- Access via a web portal, the email client or directly from a document with a print-to-fax plug-in
- Back-up and restore function

OmniTouch 4135 IP Conference Phone
- Plug-and play-audio conferencing
- A SIP-based conferencing phone with up to 4 simultaneous connections

NETWORK INFRASTRUCTURE

LAN infrastructure

Cost savings with a single infrastructure for voice/data services with or without Power Over Ethernet

OmniSwitch 6250
- Fast Ethernet switch
- 24 and 48 ports

OmniSwitch 6450
- Gigabit Ethernet switch
- 10, 24 and 48 ports

WLAN infrastructure

Cost savings with a single infrastructure for voice/data services

OmniAccess 4306G WLAN-Switch
- WLAN switch up to 16 access points

OmniAccess RAP-3WN(P), RAP 108/109
- Single radio (RAP-3WN) and Dual radio (RAP 108/109)
- For the home office and external extensions

Wi-Fi® access points
- OmniAccess AP92, AP93 (Single radio, dual band), AP104, AP105 (dual radio) and IAP 92-93-104-105
- IEEE 802.3af Power over Ethernet (PoE) sourcing
- IEEE 802.11a/b/g/n

DECT infrastructure

Best of voice services for on-site mobility

4070 - Remote Base Station
- Indoor / Outdoor DECT radio base station
- Support of all DECT range

8340 SMART IP-DECT Access Point
- IP connectivity – PoE 802.3af
- Support of 8232, 500, 500EX DECT and GAP devices

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Contact your Alcatel-Lucent reseller to find out more about OpenTouch™ Suite for SMB.